



BUTUAN CITY WATER DISTRICT

Gov. Jose A. Rosales Avenue, Butuan City
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March 10, 2023

SECRETARY ERNESTO V. PEREZ

Director General
Anti-Red Tape Authority
4th and 5th Floor, NFA Building, NFA Compound
Visayas Ave., Brgy. Vasra,
Diliman, Quezon City, Philippines, 1128

Sir:


In compliance with the ARTA Memorandum Circular No. 2019-002 dated August 13, 2019, we are pleased to submit the updated **Citizen's Charter of the Butuan City Water District (2023 Edition)** as mandated under Section 6 of the Act and Rule IV of the Implementing Rules and Regulations (IRR) of R.A. No. 11032. We are also submitting the updated list of members of Committee on Anti-Red Tape and its contact information.

Attached are the electronic copies of the following:

- BCWD Citizen's Charter (2023 Edition),
- Certificate of Compliance,
- ARTA Compliance Report (per AO 23, c. 2020),
- BCWD Office Order No. 026-2023, and
- BCWD CART Members Contact Details 2023

May you find the attachments in order.

Very truly yours,


ANSELMO L. SANG TIAN, C.E.
General Manager



cc: Atty. Vicente Homer B. Revil
Administrator
Local Water Utilities Administration

Office of the President
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" Replicating Nature 's Way "